

The Villages®

Construction Follow-up Survey

Your feedback on service response is most valuable to us in assessing our staff and improving our service. Please take a moment of your precious time to share your comments with us.

Rating Scale
High 6 5 4 3 2 Low

Rate your perception of the construction quality of your new home. 6 5 4 3 2 1

Comments:

Rate Your Construction Representatives; name -

| | | | | | | |
|------------------|---|---|---|---|---|---|
| Knowledge | 6 | 5 | 4 | 3 | 2 | 1 |
| Customer Service | 6 | 5 | 4 | 3 | 2 | 1 |

Comments:

Rate the Home Owner Orientation (Builder's Walk Through). 6 5 4 3 2 1

Comments:

Based on your initial experience and the quality of your new home, would you recommend The Villages to a friend or family member? Yes No

Comments: